

Eduard van Dishoeck

International Antiquarian
Old Book & Print Sellers
Amsterdam

General Terms and Conditions

- Our prices are listed in Euros.
- Our prices include VAT and are supplied and sold under the Margin scheme. This means: VAT is not mentioned separately, but is included in the total amount. For more information please look **on website of the Dutch Tax services.**
- We guarantee the authenticity of the delivered books and prints, and base ourselves on the information we found in our reference works. In case it concerns reproductions of old prints we always mention this.

Payment

- In our shop we ask customers to pay cash, by direct debit card or by credit card.
- For prints and books ordered through the website, you will receive an invoice by email. After we received your payment on our bank account, we will ship your order and confirm this by e-mail to you.
- For business deliveries, it is possible to send an invoice to your office address. We ask you to leave a current business card. Our terms of payment are within 14 days of the invoice date.
- If prints are asked to be framed, we ask you to pay a deposit of 80% of the total amount of the print plus moldings.
- The goods, books, prints or other deliveries remain the property of Eduard van Dishoeck until full payment has been received.

Exchange

- Prints and books bought in our store, may be exchanged within 10 days, only if they are undamaged and in original condition. In that case, you will receive a voucher for the purchased amount.
- Prints and books that are purchased through our website, are permitted to be exchanged only within 10 days. They have to be returned by post to our address in Amsterdam and are only accepted after being returned undamaged. The cost of return shipment is for the customer. We will refund the purchase price into to your bank account after we found the print/book to be in the original condition.

- Prints and / or reproductions that are framed on the request of the customer e.g. after a specific offer for the client, can *not* be exchanged, and full payment is required.

Delivery at home and abroad

- Shipping within the Netherlands, as well as to countries in Europe and beyond, is possible after payment by direct debit card or bank.
- The customer / buyer must pay shipping, insurance and packaging costs, unless otherwise agreed. We pack the books or prints carefully for shipment, and send them by TNT or other delivery services. The risk of loss or damage happened during delivery lies with the buyer or client.